Your Patient Care Advocate

At Progyny, we know the road to parenthood can be challenging. As a Progyny member, you have unlimited access to a dedicated Patient Care Advocate (PCA), who will be there to provide clinical guidance and emotional support throughout your entire family building journey. Progyny PCAs are uniquely trained to provide support for all family building options including single parents by choice, and LGBTQ+ individuals and couples.

Your PCA will educate you about available treatment options and outcomes, help you to coordinate and prepare for your appointments, and support you throughout your journey to parenthood.

Support and Guidance Throughout Your Journey

The first time you call Progyny, you will be connected with a PCA. Once your relationship is established, the same PCA will work with you throughout your journey.

PCAs provide information, resources, and emotional support including:

- Coordination of initial and follow-up appointments
- Assistance finding the best Progyny provider for your needs
- What to expect at each of your doctor visits and procedures
- Treatment options and technologies that increase pregnancy success and decrease risk of multiple births
- Coordination with pharmacy when applicable
- Access to nurses for clinical education and support
- Surrogacy, adoption, egg donor, and/or sperm donor counseling
- Family building options for all paths to parenthoods
- Any other questions or support you may need on your family building journey

Contact your dedicated PCA to begin using your fertility benefit. Your PCA can be reached at your employer’s dedicated phone line at 844.535.0711.