Queuing System

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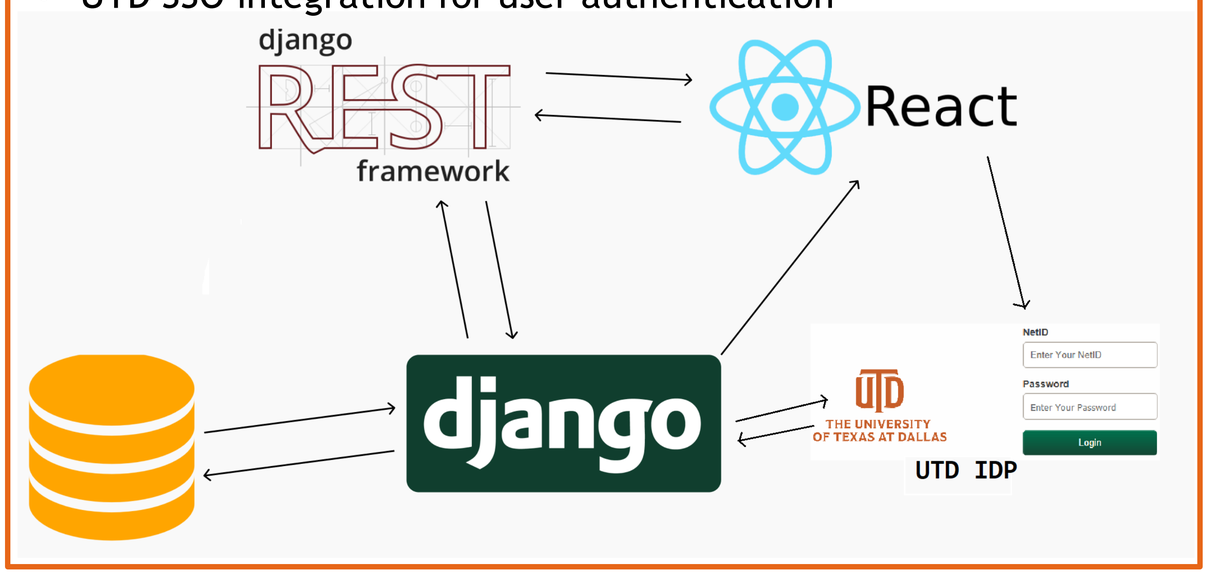
Abstract

The Erik Jonsson School advising office has students check in by writing their name and other information on a sign-in sheet at the front desk before waiting to meet with an advisor. This information is then manually entered into a spreadsheet document for record-keeping. Our goal is to modernize and automate existing procedures, which rely on manual data entry, with an electronic system that offers a simplified self-service process for students through a mobile-friendly website and UTD single sign-on. Our solution uses the Django web framework and a MySQL database backend to provide a RESTful API for our ReactJS-based client application.

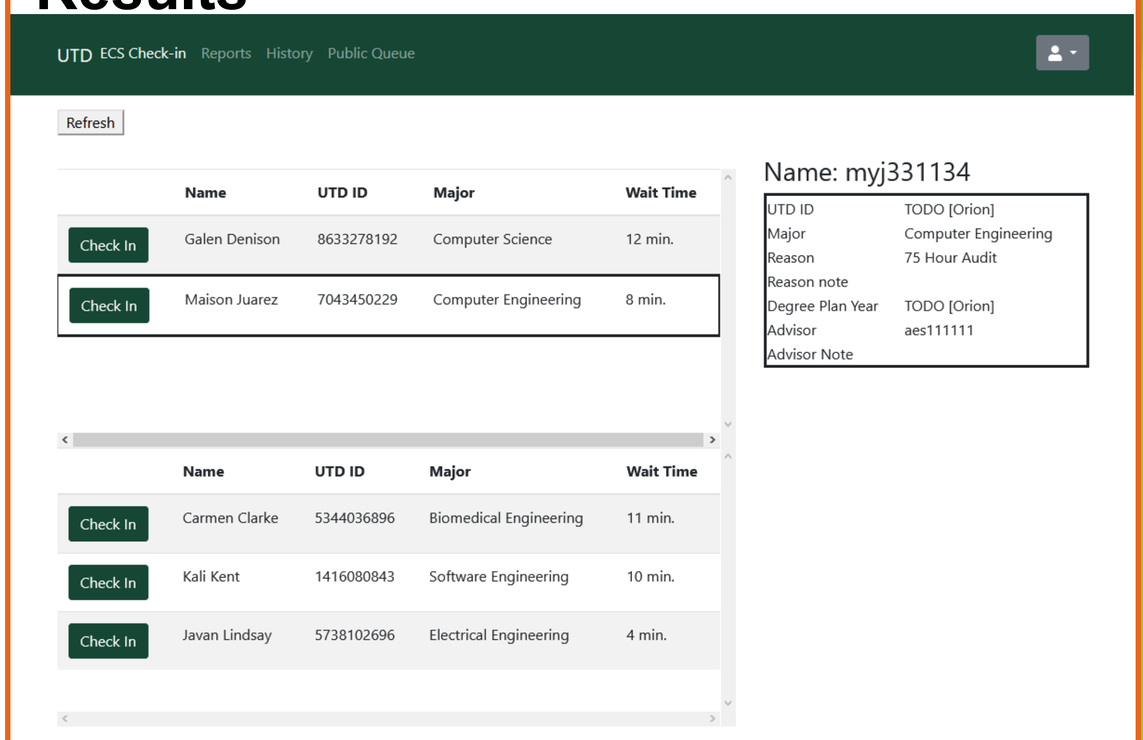
Keywords: API, Full Stack, UI/UX

Architecture

- Django, Django REST Framework, and MySQL backend
- ReactJS frontend
- UTD SSO integration for user authentication

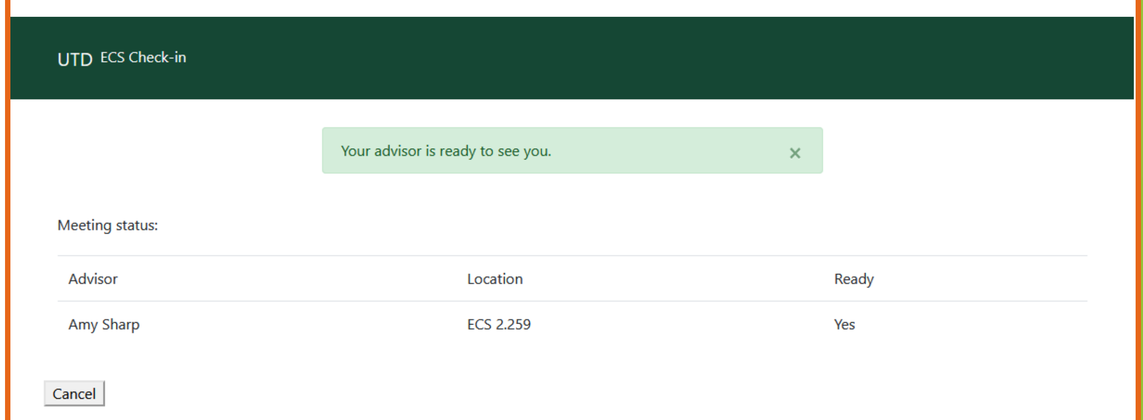


Results



(Above) Advisor selects waiting visitor

(Below) Visitor receives notification



Impact

- Self-service and notification for advising visitors.
- Reduces administrative load by automating queuing logic, providing visitor information to advisors, and generating reports from visit records.

Performance

- 8 out of 12 minimum viable product deliverables achieved.
- Critical integration with UTD single-sign-on, providing authentication, not implemented.

Summary

- Students and other visitors can check in to meet with an advisor through a ReactJS web application on a mobile or desktop browser. Visitor receives notification when selected.
- Advisors can view visitors waiting to be seen and select one from the queue. Advisors can set their availability status.
- Reports can be generated with various filter parameters such as date ranges, advisor, NetID of student, etc.