UCI Health

Patient Video Visits
With video visits, you can connect with your care team in a few simple steps.

Setting up for your video visit
Remember, you do not need to come to the clinic for your appointment.
> Make sure you have a **MyChart** account set up.
> Download **Zoom** to your desktop, laptop or mobile device prior to your appointment. You DO NOT need to create an account on Zoom.

For mobile devices (cell phone or tablet):
1. Download and install the following apps from the Apple App Store (iPhone) or Google Play (Android):

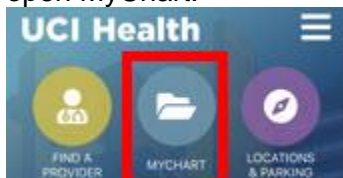- My UCI Health app

- Zoom Cloud meetings

2. Authorize the applications to use your device's microphone and camera.
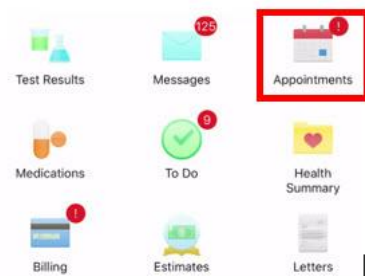
For desktop or laptop devices:
1. Enable your web camera and microphone for your visit.
2. For future use, bookmark or save the **UCI Health MyChart URL** in your browser: https://my.ucihealth.org

On the day of your appointment

If you are using a mobile device (cell phone or tablet), log into the My UCI Health app and open MyChart.

1. Select the appointment icon:

2. Tap your appointment and click eCheck-in:

- Follow and complete the prompts (examples: Personal Information, Insurance, Medications, Allergies, Health Issues, Questionnaires, etc.).
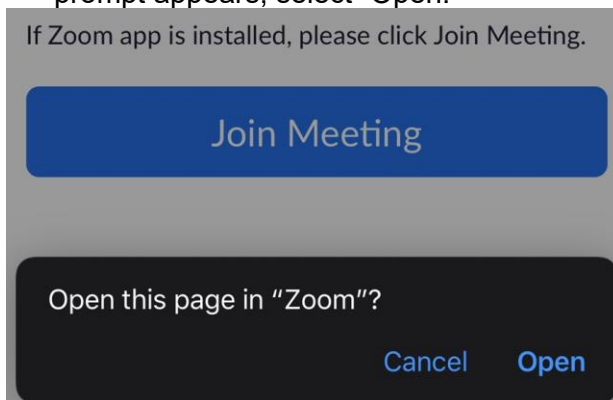- To complete each prompt, select "This information is correct" to move to the next step.

- Under Questionnaires, select "UCI Health Video Visit Questionnaire", answer and submit.

3. Go back in "your appointment details," and at the time of your appointment, select "Begin Visit."

4. In a new browser window, you will see a prompt to "Open this page in Zoom." When the prompt appears, select "Open."
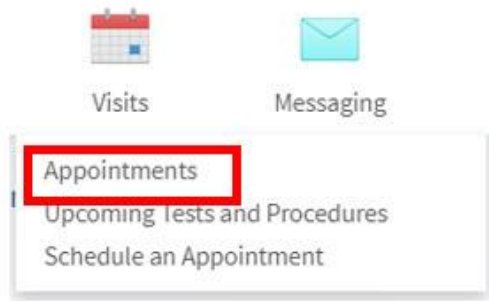

5. If you join before your provider, you will be placed in a temporary virtual waiting room. When your provider joins, enable your audio and video.
   1. Click on microphone to Unmute.
   2. Click on camera to Start Video.

If you are using a desktop or laptop device, log into your MyChart account with the following URL in your browser: https://my.ucihealth.org

1. From the Visits icon, select Appointments from the dropdown menu.

Visits   Messaging

Appointments
Upcoming Tests and Procedures
Schedule an Appointment

2. Find your video visit appointment and click the "eCheck-In" button.

DEC
11
Wed

MyChart Video Visit with David Safani, MD
Starts at 2:30 PM PST

ECHECK-IN

DETAILS

- Follow and complete the prompts (examples: Personal Information, Insurance, Medications, Allergies, Health Issues, Questionnaires, etc.).
- To complete each prompt, you can select "This information is correct" to move to the next step.
- Under Questionnaires, select UCI Health Video Visit Questionnaire, answer and submit.

3. Once eCheck-in is complete, you can click the "Begin Visit" button at the time of your appointment.
   1. If prompted, authorize or install any prompts related to Zoom meetings from your browser.

4. If you join before your provider, you will be placed in a temporary virtual waiting room. When your provider joins enable your audio and video.
   - Click on the microphone to Unmute.
   - Click on the camera to Start Video.