# **Rachael Jeffries**

#### www.linkedin.com/in/rachael-jeffries-335ab8292 rdift9@umsystem.edu

# PROFESSIONAL SUMMARY

Professional and knowledgeable student pursuing English/Technical Communciation at Missouri University of Science and Technology. With a goal to emphasize in computer science. I have skills in communicating with peers, working in a team, and am able to easily adapt in any work environment.

## SKILLS

**EDUCATION** 

Valedictorian

- Adobe Photoshop - Adobe Indesign

B.S. English/Technical Communication

**Missouri University of Science and Technology** 

Microsoft OutlookGoogle Sheets

Wordpress
Canva

May 2026

May 2022

# WORK EXPERIENCE

#### Crew Member, Dairy Queen

**North Callaway High School** 

#### February - April 2022

- Resolved complaints professionally and promptly while maintaining customers' approval.
- Handled currency and credit card transactions while working with a point-of-service (POS) system.

#### Deli Member, Walmart

- June August 2023
- Worked with team members to maintain high standards of customer service in a high-volume, fast paced environment.
- Stocked and replenished merchandise according to store merchandising layouts

## Research Assistant, Dr. Hercula Missouri University Science & Technology May - November 2023

- Transcribed media clips representing prescriptive ideologies and analyzed clips through a linguistic lens.
- Used linguistic identifiers to organize transcribed media.
- Utilized Google Sheets to store data.

## HONORS

- Graduated valedictorian of 2022 highschool class.
- Was an officer of Student Council all four years of highschool.
- Was an active member of National Student Honor Society two years of highschool.
- Finished every semester on the Dean's List.
- DJ at KMNR Radio Station.